POLAR COMMUNICATIONS CORP. D/B/A POLARNET COMMUNICATIONS CORP.

TARIFF FOR

REGULATIONS, RATES AND CHARGES APPLICABLE TO INTEREXCHANGE RESELLER SERVICES FURNISHED BY

POLAR COMMUNICATIONS CORP.

d/b/a POLARNET COMMUNICATIONS CORP.

WITHIN THE COMMONWEALTH OF KENTUCKY

PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE**

OCT 1 1993

PURSUANT TO 807 KAR 5:011,

SECTION 9 (1)

Issued: September 1, 1993

Effective: October 1, 1993

Issued by:

Richard Knox

General Counsel/Secretary

POLAR COMMUNICATIONS CORP. D/B/A POLARNET COMMUNICATIONS CORP.

300 Corporate Center Drive Manalapan, New Jersey 07726

CHECK SHEET

The title page and pages 1-52 inclusive of this Tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original Tariff in effect on the date indicated.

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1 2 3 4 5 6 7 8 9 10 11	Original	22 23 24 25 26 27 28 29 30 31 32	Original	
12 13 14 15 16 17 18 19 20	Original	33 34 35 36 37 38 39 40 41	Original	011.

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CHECK SHEET

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(* New or Revised Pages)

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TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially and from time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. or example, a new page added between Pages 3 and 4 would be numbered 3.1.

Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding to subsequent to its next higher level:

2.

2.1.

2.1.1.

2.1.1.A.

2.1.1.A.1.

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2.1.1.A.1.(a).I.

2.1.1.A.1.(a).I.(i).

2.1.1.A.1.(a).I.(i).(1).

Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision, all revisions made in a given filing are designed by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

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SECTION 9 (1)

PUBLIC SERVICE POMENSSION MANACO

KY P.S.C. Tariff No. 1 Original Page No. 5

APPLICABILITY

This Tariff contains the Service offerings, rates, terms and conditions applicable to the provision of resold intrastate interexchange telecommunications services within the Commonwealth of Kentucky by POLAR COMMUNICATIONS CORP. d/b/a POLARNET COMMUNICATIONS CORP. (hereinafter "POLARNET").

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EXPLANATION OF SYMBOLS

Whenever changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (D) To signify discontinued material
- (I) To signify a rate or charge increase
- (M) To signify material relocated without change in text or rate
- (N) To signify new material
- (R) To signify a reduction
- (T) To signify a change in text but no change in rate or regulation
- (Z) To signify a correction

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SECTION 9 (1)
BY: PUBLIC SERVE COMMESSION PLANA

CONCURRING, CONNECTING, OTHER **PARTICIPATING CARRIERS**

Concurring Carriers None

Connecting Carriers None

Other Participating Carriers None

Billing Company ZPDI 9311 San Pedro San Antonio, TX 78216

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SECTION 9 (1)
BY: Hange of the public service out association aliana.

1. **DEFINITION OF TERMS**

For the purpose of this Tariff, the following definitions will apply:

Access Coordination

Provides for the design, ordering, installation, coordination, pre-service testing, service turn-up and maintenance on a POLARNET or Customer provided Local Access Channel.

Administrative Change

A change in Customer billing address or contact name.

Aggregator

Any person that, in the ordinary course of its operations, makes telephones available to the public or to End Users of its premises for telephone calls using a provider of operator services.

Alternate Access

Alternate Access is a form of Local Access except that the provider of the Service is an entity, other than the Local Exchange Carrier, authorized or permitted to provide such Service. The charges for Alternate Access may be subject to private agreement rather than published or special tariff if permitted by applicable governmental rules.

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SECTION 9 (1)

PUBLIC SERVICE COMMISSION MANAGE

Application for Service

A standard POLARNET order form which includes all pertinent billing, technical and other descriptive information which will enable POLARNET to provide a communication Service as required.

ASR

ASR (Access Service Request) means an order placed with a Local Access Provider for Local Access.

Bandwidth

The total frequency band, in hertz, allocated for a channel.

Bill Date

The date on which billing information is sent to the Customer, or End User.

<u>Call</u>

A completed connection between the Calling and Called Stations.

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Called Station

The telephone number called.

Calling Card Call

A billing arrangement by which the charge for a call may be billed to certain telephone company-issued calling card numbers.

Calling Station

The telephone number from which a Call originates.

Cancellation of Order

A Customer initiated request to discontinue processing a Service order, either in part or in its entirety, prior to its completion. Cancellation charges will be assessed for each Circuit-end or Dedicated Access line canceled from an order prior to its completion by POLARNET, under the following circumstances: (1) if the LEC has confirmed in writing to POLARNET that the Circuit-end or Dedicated Access line will be installed; or (2) if POLARNET has already submitted facilities orders to and interconnecting telephone company.

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Carrier or Company

Whenever used in this Tariff, "Carrier" or "Company" refers to Polar Communications Corp. d/b/a Polarnet Communications Corp., unless otherwise specified or clearly indicated by the context.

Channel or Circuit

A dedicated communications path between two or more points having a bandwidth or Transmission Speed specified in this Tariff and selected by a Customer.

Collect Call

A billing arrangement by which the charge for a call may be charged to the called party, provided the called party accepts the charge.

Commission

Kentucky Public Service Commission

Company

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Credit Card Call

A billing arrangement by which a call may be charged to an authorized credit card number, such as MasterCard, VISA, or American Express.

Customer

Any person, firm, partnership, corporation, Aggregator, Subscriber, or other entity furnished telecommunications services offered pursuant to provisions and regulations of the Company's Tariff.

Customer Premises/Customer's Premises

Locations designated by a Customer where Service is originated/terminated whether for its own communications needs or for the use of its resale customers, or End Users.

DCS

DCS means Digital Cross-Connect System.

Dedicated Access/Special Access

Dedicated Local Access between the Customer's Premises or serving wire center and the Company's Point-of-Presence for origination or termination of Calls.

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Directory Assistance Service

Directory Assistance Service, as provided by POLARNET, consists of supplying or attempting to supply listed telephone numbers to persons who call the Directory Assistance Bureau. Directory Assistance personnel cannot complete calls to requested telephone numbers.

Due date

The Due Date is the date on which payment is due.

End User

A person, firm, corporation or other entity that either is authorized by the Customer to receive or send communications or is placed in a position by the Customer, either through acts or omissions, to send or receive communications, or otherwise is furnished telecommunications services under the provisions and regulations of this Tariff. The End User is typically a member of the transient public and, as such, does not negotiate directly with POLARNET for provisioning or termination of service.

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Exemption Certificate

A written Customer designation which certifies that its dedicated facility should be exempted from the monthly Special Access Surcharge because the Service:

- (a) terminates on a device incapable of connecting POLARNET's network with the local exchange network; or
- (b) is associated with a Switched Access Service that is subject to Carrier Common Line charges; or
- (c) constitutes a Private Line facility used for Telex Service or radio or television transmissions; or,
- (d) is an open-end termination in a Local Exchange Carrier's switch of an FX line; or
- (e) is a termination that could not make use of a Local Exchange Carrier's common lines.

Expedite

A Service order initiated at the request of the Customer that is processed in a time period shorter than the POLARNET standard Service interval.

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FCC

Federal Communications Commission.

Individual Case Basis (ICB)

Individual Case Basis (ICB) determinations involve situations where complex Customerspecific POLARNET arrangements are required to satisfactorily serve the Customer. The nature of such Service requirements makes it difficult or impossible to establish general tariff provisions for such circumstances. When it becomes possible to determine specific terms and conditions for such offerings, they will be offered pursuant to such terms and conditions.

Installation

The connection of a Circuit, Dedicated Access line, or port for new, changed or an additional Service.

Interexchange Service

Interexchange Service means that portion of a communications channel between a POLARNET-designated Point-of-Presence in one exchange and a Point-of-Presence in another exchange.

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Interruption

Interruption shall mean a condition whereby the Service or a portion thereof is inoperative, beginning at the time of notice by the Customer to POLARNET that such Service is inoperative and ending at the time of restoration.

Kpbs

Kilobits per second.

LATA (Local Access Transport Area)

A geographical area established for the provision and administration of communications Service of a local exchange company.

Local Access

Local Access means the Service between a Customer Premises and a POLARNET designated Point-of-Presence.

Local Access Provider

Local Access Provider means an entity providing Local Access.

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BY: Accepted Service Council Continued Council Continued Council Continued Council Counc

Local Exchange Carrier (LEC)

The local telephone utility that provides telephone exchange services.

Mbps

Megabits per second.

Multiplexing

Multiplexing, or "mixing", is the sequential combining of lower bit rate Private Line Services onto a higher bit rate Private Line Service for more efficient facility capacity usage or vice versa.

NA

Not available.

N/C

No charge.

Nonrecurring Charges

Nonrecurring Charges are one-time charges.

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Normal Business Hours

Normal Business hours are the times between 8:00 A.M. and 5:00 P.M., Monday through Friday, excluding holidays.

Payment Method

The manner which the Customer, or End User, designates as the means of billing charges for Calls using the Company's Service.

Pay Telephone

A telephone instrument equipped with a device that allows a charge to be made for each call. Operator assisted long distance service is offered by the Carrier through providers of customer-owned pay telephones.

Person-To-Person Call

A service whereby the person originating the call specifies to the Company operator a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Physical Change

The modification of an existing Circuit, Dedicated Access line or port, at the request of the Customer, requiring some Physical Change or retermination.

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Point-of-Presence (POP)

A POLARNET-designated location where a facility is maintained for the purpose of providing access to its Service.

Primary Route

The route which, in the absence of Customer-designated routing or temporary re-routing, would be used by POLARNET in the provision of Service.

Private Line

A dedicated transmission channel furnished to a Customer without intermediate switching arrangements for full-time Customer use.

Private Line Service

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A dedicated full-time transmission Service utilizing dedicated access arrangements.

Rate Center

A geographic location from which the vertical and horizontal coordinates are used in calculation of airline mileage.

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Requested Service Date

The Requested Service Date is the date requested by the Customer for commencement of Service.

Restore

To make Service operative following an interruption by repair, reassignment, re-routing, substitution of component parts, or otherwise, as determined by the carrier(s) involved.

Route Diversity

Two channels which are furnished partially or entirely over two physically separate routes.

Service

Service means any or all Service(s) provided pursuant to this Tariff.

Service Commitment Period

The term elected by the Customer and stated on the Service order during which POLARNET will provide the Services subscribed to by the Customer. The term can be monthly or in the case of Private Line Services for a period of up to 5 years.

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Special Promotional Offerings

Special trial offerings, discounts, or modifications of its regular Service offerings which the Company may, from time to time, offer to its Customers for a particular Service. Such offerings may be limited to certain dates, times, and locations.

Start of Service Date

The Requested Service Date or the date Service first is made available by POLARNET whichever is later.

Subscriber

The person, firm, partnership, corporation, or other entity who owns, leases or manages the pay telephone, PBX, or other switch vehicle from which an End User places a call utilizing the services of the Company.

Tariff

The current Intrastate Services Tariff and effective revisions thereto filed by POLARNET with the Public Service Commission.

Third Party Billed Call

A billing arrangement by which the charges for a call may be billed to a number that is different from the calling number and the called number.

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Transmission Speed

Date transmission speed or rate, in bits per seconds (bps).

Twelve O'Clock

In designated time, 12:00 a.m. refers to 12:00 Midnight and 12:00 p.m. refers to 12:00 Noon.

Two-Way Conversation

A Two-Way Conversation is a telephone conversation between or among two or more parties.

<u>VF</u>

VF is voice frequency or voice-grade Service designed for private-line Service. Normal transmission is in the 300 hertz to 3000 hertz frequency band.

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2. <u>RULES AND REGULATIONS</u>

2.1. Company Obligations

When providing Operator Services to Aggregators, the Company will:

- 2.1.1. Notify the End User of the operator services carrier handling the call at the beginning of each call and again before the end user incurs any charge, otherwise referred to as "double branding".
- 2.1.2. Inform the End User, upon request, of the rates to be charged and explain the method of billing, at no charge.
- 2.1.3. Not charge for unanswered or incomplete telephone calls in equal access areas and not knowingly charge for unanswered or incomplete telephone calls in non-equal access areas.
- 2.1.4. Withhold payment of commission or any other compensation to Customer who engages in blocking 800, 950 and 10XXX access calls.
- 2.1.5. Not engage in call splashing (billing rates other than from the actual call origination location) unless the End User is informed and consents to the transfer.
- 2.1.6. Rate and bill calls from their actual point of origination (unless the End User consents to a different arrangement).

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- 2. RULES AND REGULATIONS (Cont'd)
- 2.1. Company Obligations (Cont'd)
 - 2.1.7. Upon receipt of any emergency telephone call, POLARNET shall immediately connect the call to the appropriate emergency service of the reported location of the emergency, if known, and, if not known, of the originating location of the
- 2.2 Aggregator Obligations
 - 2.2.1. A Customer is required to post information (tent cards) on or near the telephone notifying the End User of the following:
 - 2.2.1.A. The name, address, and toll-free number of the company providing the operator services.
 - A statement disclosing that the rate information is available upon 2.2.1.B request, a statement that the End User has the right to access another carrier and obtain instructions from the preferred carrier on receiving access.
 - 2.2.1.C. The address of the Common Carrier Bureau's Enforcement Division will be posted for the end users wishing to file operator services complaints related to interstate calls, and the address of the Kentucky Public Service Commission for intrastate calls.

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SECTION 9 (1)
BY: PUBLIC SERVICE SCHAMAGE

2. RULES AND REGULATIONS (Cont'd)

- 2.2. Aggregator Obligations (Cont'd)
 - 2.2.2. An Aggregator is prohibited from blocking 800, 950 and 10XXX access calls on presubscribed telephones. An Aggregator shall not charge higher rates for calls accessing the operator service provider via 800, 950 and 10XXX numbers than those rates charged for call using the presubscribed operator services provider.
 - 2.2.3. The Customer shall be responsible for ensuring that customer provided equipment or facilities are properly interfaced with POLARNET'S Services or equipment.
 - 2.2.4. The Customer must provide the Company with current local emergency numbers for police, fire and ambulance for each location. Service will not commence until these numbers are provided and failure to notify the Company of any changes in these numbers may result in termination of service.

NOTE: For purposes of complying with Section 2.2.1.A., aggregators are advised that the name, address, and telephone number of the Company, the name and address of the Enforcement Division of the Common Carrier Bureau of the Federal Communications Commission, and the name and address of the Kentucky Public Service Commission, are:

POLAR COMMUNICATIONS CORP. 300 Corporate Center Drive Manalapan, New Jersey 07726 1 (800) 927-6527

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BY: PUBLIC SERVICE COMMUNICATION MAJERICAL

- 2. <u>RULES AND REGULATIONS</u> (Cont'd)
- 2.2. Aggregator Obligations (Cont'd)

F.C.C., Enforcement Division, CCB 2025 M Street, N.W., Room 6202 Washington, D.C. 20554

Kentucky Public Service Commission 730 Schenkel Lane Frankfort, KY 40601 (800) 772-4636

- 2.3. <u>Description and Limitations of Services</u>
 - 2.3.1. Intrastate Telecommunications Service is the furnishing of POLARNET communication Services contained herein between specified locations under the terms of this Tariff.
 - 2.3.2. POLARNET, when acting at the Customer's request and as its authorized agent, will make reasonable efforts to arrange for Service requirements, such as special routing, Diversity, Alternate Access, or circuit conditioning.
 - 2.3.3. Service is offered in equal access exchanges subject to the availability of facilities and the provisions of this Tariff. POLARNET reserves the right to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available.

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- 2. <u>RULES AND REGULATIONS</u> (Cont'd)
- 2.3. <u>Description and Limitations of Services</u> (Cont'd)
 - 2.3.4. Nothing herein, or in any other provision of this Tariff, or in any marketing materials issued by POLARNET shall give any person any ownership, interest, or proprietary right in any code, CIC, 800, 900, or 950 number issued by POLARNET to its Customers.
 - 2.3.5. POLARNET reserves the right to discontinue furnishing Services or billing options, upon written notice, when necessitated by conditions beyond its control pursuant to the provisions of 807 KAR 5:006, Section 14, for refusal or termination of service. Conditions beyond POLARNET's control include, but are not limited to, a Customer's having Call volume or a calling pattern that results, or may result, in network blockage or other Service degradation which adversely affects Service to the calling party, the Customer, or other Customers of POLARNET.

2.4. Other Terms and Conditions

- 2.4.1. A Customer shall not use any servicemark or trademark of POLARNET or refer to POLARNET in connection with any product, equipment, promotion, or publication of the Customer without prior written approval of POLARNET.
- 2.4.2. In the event suit is brought or any attorney is retained by POLARNET to enforce the terms of this Tariff, POLARNET shall be entitled to recover, in addition to any other remedy, reimbursement for reasonable attorneys' fees, court costs, costs of investigation and other related expenses incurred in connection therewith.

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2. <u>RULES AND REGULATIONS</u> (Cont'd)

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- 2.4. Other Terms and Conditions (Cont'd)
 - 2.4.3. The provision of Service will not create a partnership or joint venture between POLARNET and the Customer nor result in joint Service offerings to their respective Customers.
 - 2.4.4. Service requested by Customer and to be provided pursuant to this Tariff shall be requested on POLARNET Service Order forms in effect from time to time or Customer's forms accepted in writing by an authorized headquarters representative of POLARNET (collectively referred to as "Service Orders").
 - 2.4.5. If an entity other than POLARNET (e.g., another carrier or a supplier) imposes charges on POLARNET in connection with a Service that POLARNET provides, that entity's charges will be passed through to the Customer and/or in addition to POLARNET'S service fees.

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2. <u>RULES AND REGULATIONS</u> (Cont'd)

2.5. <u>Liability</u>

- 2.5.1. Except as provided otherwise in this Tariff, POLARNET shall not be liable to Customer or any other person, firm or entity for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of POLARNET. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing Services to restore service in compliance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations.
- 2.5.2. With respect to the Services contained herein and except an otherwise provided herein, POLARNET's liability shall not exceed an amount equal to the charge applicable to a one minute Call to the Called Station at the time the affected Call was made. If the initial minute rate is higher than the additional minute rate, the higher rate shall apply. For those Services with monthly recurring charges,

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2. <u>RULES AND REGULATIONS</u> (Cont'd)

2.5. Liability (Cont'd)

POLARNET's liability is limited to an amount equal to the proportionate monthly recurring charges for the period during which Service was affected.

- 2.5.3. POLARNET is not liable for any act or omission of any other company or companies (including any Company affiliate that is a participating or concurring carrier) furnishing a portion of the Service or facilities, equipment, or Services associated with such Service.
- 2.5.4. The Customer is responsible for taking all necessary legal steps for interconnecting the Customer provided terminal equipment with POLARNET facilities. The Customer shall ensure that the signals emitted into POLARNET's network do not damage Company equipment, injure personnel or degrade Service to other Customers. The Customer is responsible for securing all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the customer shall comply with applicable LEC signal power limitations.
- 2.5.5. POLARNET may rely on Local Exchange Carriers or other third parties for the performance of other Services such as Local Access. Upon Customer request, execution and delivery of appropriate authorizing documents, POLARNET may act as agent for Customer in obtaining such other Services. Customer's liability for charges hereunder shall not be reduced by untimely Installation or non-operation of Customer provided facilities and equipment.

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2. RULES AND REGULATIONS (Cont'd)

- 2.5. Liability (Cont'd)
 - 2.5.6. The failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, the waiver of any term or conditions herein, or the granting of an extension of time for performance by POLARNET or the Customer shall not constitute the permanent waiver of any term or condition herein. Each of the provisions shall remain at all times in full force and effect until modified in writing.
 - 2.5.7. POLARNET shall not be liable to the Customer or any other person, firm or entity in any respect whatsoever as a result of mistakes, accidents, errors, omissions, interruptions, delays, or defects in Service (collectively "Defects"). Defects caused by or contributed to, directly or indirectly, by act or omission of Customer or its customers, affiliates, agents, representatives, invitees, licensees. successors or assigns or which arise from or are caused by the use of facilities or equipment of Customer or related parties shall not result in the imposition of any liability whatsoever upon POLARNET, and Customer shall pay to POLARNET any reasonable costs, expenses, damages, fees or penalties incurred by POLARNET as a result thereof, including penalties incurred by POLARNET as a result thereof, including costs of Local Access Providers' labor and materials. In addition, all or a portion of the Service may be provided over facilities of third parties, and POLARNET shall not be liable to Customer or any other person, firm or entity in any respect whatsoever arising out of Defects caused by such third parties. POLARNET SHALL NOT BE LIABLE FOR ANY DIRECT.

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2. <u>RULES AND REGULATIONS</u> (Cont'd)

2.5. <u>Liability</u> (Cont'd)

INDIRECT, CONSEQUENTIAL, SPECIAL, ACTUAL, PUNITIVE OR ANY OTHER DAMAGES, OR BUSINESS INTERRUPTION, FOR ANY LOST PROFITS OF ANY KIND OR NATURE WHATSOEVER ARISING OUT OF ANY DEFECTS OR ANY OTHER CAUSE. POLARNET'S LIABILITY, IF ANY, WITH REGARD TO THE DELAYED INSTALLATION OF POLARNET'S FACILITIES OR COMMENCEMENT OF SERVICE SHALL NOT EXCEED \$1,000. THIS WARRANTY AND THESE REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR REMEDIES. EXPRESS, WHETHER **IMPLIED** OR INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN THE EVENT OF AN INTERRUPTION IN SERVICE OR ANY DEFECT IN THE SERVICE WHATSOEVER, NEITHER POLARNET NOR ANY AFFILIATED OR UNAFFILIATED THIRD PARTY PROVIDER OR OPERATOR OF FACILITIES EMPLOYED IN THE PROVISION OF THE SERVICE SHALL BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, SPECIAL, ACTUAL, PUNITIVE OR ANY OTHER DAMAGES, OR FOR ANY LOST PROFITS OF ANY KIND OR NATURE WHATSOEVER.

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2. RULES AND REGULATIONS (Cont'd)

- 2.5. <u>Liability</u> (Cont'd)
 - 2.5.8. With respect to the routing of Calls by POLARNET to public safety answering points or municipal Emergency Service providers, POLARNET liability, if any, will be limited to the lesser of: (a) the actual monetary damages incurred and proved by the Customer as the direct result of POLARNET's action, or failure to act, in routing the Call, or (b) the sum of \$1,000.00.
 - 2.5.9. In the event parties other than Customer (e.g., Customer's customers) shall have use of the Service directly or indirectly through Customer, then Customer agrees to forever indemnify and hold POLARNET and any affiliated or unaffiliated third-party provider or operator of facilities employed in provision of the Service harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties arising out of or relating to any Defects.
 - 2.5.10. Acceptance by the Commission of the liability provisions contained in this Tariff does not constitute its determination that the limitation of liability imposed by the company should be upheld in a court of law, but the recognition that, as it is the duty of the courts to adjudicate negligence claims and rights to recover damages therefor, so it is the duty of the courts to determine the validity of the exculpatory provisions of this tariff.

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2. RULES AND REGULATIONS (Cont'd)

2.6. Use of Service

- 2.6.1. The Services offered herein may be used for any lawful purpose, including residential, business, governmental, or other use. The Customer shall not use nor permit others to use the Service in a manner that could interfere with Services provided to others that could harm the facilities of POLARNET or others. POLARNET shall have no liability to any person or entity other than Customer and only as set forth in Section 2.5.
- 2.6.2. The provision of the Service will not create a partnership or joint venture between POLARNET and Customer nor result in a joint communications Service offering to the Customers of either POLARNET or the Customer.
- 2.6.3. Service furnished by POLARNET shall not be used for any unlawful or fraudulent purposes.

2.7. Payment for Service

2.7.1. All charges due from the End User, including taxes, are payable to the agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, credit card company, or directly by POLARNET. Terms of payment shall be according to the rules and regulations of the billing agency. Any objection to billed charges should be reported to the billing agent or Company within thirty (30) days from the day the bill is issued. Adjustments to End Users' bills shall be made when circumstances exits which reasonably indicate that such changes are appropriate.

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- 2. <u>RULES AND REGULATIONS</u> (Cont'd)
- 2.8. <u>Late Payment Charge</u>
 - 2.8.1. In the event that payment is due directly to the Company:

POLARNET'S bills are due upon receipt. Amounts not paid within 30 days from the Due Date of the invoice will be considered past due. Customers will be assessed a late fee on past due amounts in the amount of lesser of one and one-half percent (1-1/2%) per month or the maximum lawful rate under applicable state law, however, such late payment fee shall not be assessed on unpaid penalty charges, and any payment received shall first be applied to the bill for services rendered. If a Customer or End User presents an undue risk of nonpayment at any time, POLARNET may require that Customer or End User to pay its bills within a specified number of days and to make such payments in cash or the equivalent of cash.

2.9. Returned Checks

2.9.1 If Carrier receives a check from a Customer or End User in payment for service rendered or for any other reason of indebtedness and which is returned from the bank due to insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or for any other reason, Carrier shall apply a service charge as follows:

SERVICE CHARGE

Per Returned Check

\$ N/C

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2. <u>RULES AND REGULATIONS</u> (Cont'd)

- 2.9. Returned Checks (Cont'd)
 - 2.9.2. The charge shall be applied to Customer's or End User's bill, in addition to any other charges which may apply under this Tariff.
 - 2.9.3. Payment rendered by check, which is subsequently dishonored, shall not constitute payment until such time as repayment is made by valid means.

2.10. Assignment

2.10.1. The obligations set forth in this Tariff shall be binding upon and inure to the benefit of the parties hereto and their respective successors or assigns, provided, however, that the Customer shall not assign or transfer its rights or obligations without the prior written consent of POLARNET.

2.11. Tax Adjustments

2.11.1. All stated charges in this Tariff are computed by POLARNET exclusive of any federal, state, or local use, excise, gross receipts, sales or privilege taxes, duties, fees, or similar liabilities (other than general income or property taxes) whether charged to or against POLARNET, the Customer or End User. Such taxes, fees, etc. shall be paid by the Customer or End User in addition to the charges stated in this Tariff. All such taxes, duties, and fees shall each be shown as a separate line item on the Customer or End User's invoice.

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2. <u>RULES AND REGULATIONS</u> (Cont'd)

2.12. Interconnection with Other Carriers

- 2.12.1. Service furnished by POLARNET may be connected with Services or facilities of another carrier. Such interconnection may be made at POLARNET POP or entrance site, at a POP of another carrier, or at the Customer Premises, joint user, or authorized user. Service furnished by POLARNET is not part of a joint undertaking with such other carriers.
- 2.12.2. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of POLARNET and other participating carriers shall be provided at the Customer's expense. Upon the Customer's request and acting as its authorized agent, POLARNET will attempt to make the necessary arrangements for such interconnection.

2.13. Restoration of Service

The use and restoration of Service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations to the extent it is applicable, which specifies the priority system for such activities.

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2. RULES AND REGULATIONS (Cont'd)

2.14. POLARNET Recognized National Holidays

The following are POLARNET Recognized National Holidays determined at the location of the originator of the Call.

New Year's Day Labor Day Martin Luther King Day Columbus Day President's Day Veteran's Day Memorial Day Thanksgiving Day July 4th, Independence Day Christmas Day

Labor Day Columbus Day

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3. RATES AND CHARGES

3.1. General

3.1.1. The Carrier endeavors to provide high quality service. All network access is monitored and engineered to provide a P.01 grade of service (99% call completion ratio). Service, including operator assistance, is available 24 hours per day, 7 days a week, subject to routine maintenance and outages beyond the control of the Carrier. Carrier's switching equipment is designed and engineered to provide high quality transmission of voice and data with a minimum level of impairment such as noise and echo. However, overall quality may vary somewhat due to the variability in quality of the connection provided by the local telephones companies and other interexchange carriers which is beyond the Company's control.

3.2. Timing of calls

- 3.2.1. The minimum length of a call for billing purposes is sixty (60) seconds, unless otherwise specified under the individual description of service contained in this Tariff.
- 3.2.2. Chargeable time begins when the Company receives signalling to detect that the network connection between the calling party and the POLARNET network has been established. For Operator Station and Person-to-Person calls, chargeable time will not begin until the final connection is established between the calling party and the called party. No charge will apply to collect calls not accepted by the billing party. No charge will apply to Person-to-Person calls for which the designated party or agreed alternate is unavailable. In all cases, chargeable time ends when either party disconnects.

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SECTION 9 (1)

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- 3. RATES AND CHARGES (Cont'd)
- 3.2. Timing of calls (Cont'd)
 - 3.2.3. No charge for calls not completed.
- 3.3. Method for Calculation of Airline Mileage
 - 3.3.1. The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) coordinates of the serving wire centers associated with POLARNET's POP locations. The method for calculating the airline mileage is obtained by reference to AT&T's Tariff F.C.C. No. 10 to the following formula:

$$[1/10((V1-V2)^2+(H1-H2)^2)]$$

where V1 and H1 correspond to the V&H coordinates of City 1 and V2 and H2 correspond to the V&H coordinates of City 2.

Example:

	<u>V</u>	<u>H</u>
City 1	5004	1406
City 2	5987	3424

 $[1/10((5004-5987)^2 + (1406-3424)^2)]$

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- 3. RATES AND CHARGES (Cont'd)
- 3.3. Method for Calculation of Airline Mileage (Cont'd)

The result for the above example is 709.83 miles. Any fractional miles are rounded to the next higher whole number; therefore, the airline mileage for this example is 710 miles.

3.4. Time of Day Rate Periods

3.4.1. Time of Day Rate Periods are determined by the time of day at the location of the Calling station.

The rates shown in Section 4 apply as follows:

DAY:

From 8:01 AM to 5:00 PM Monday - Friday

EVENING:

From 5:01 PM to 11:00 PM Monday - Friday and Sunday

NIGHT/

WEEKEND: From 11:01 PM to 8:00 AM Everyday

From 8:01 AM to 11:00 PM Saturday From 8:01 AM to 5:00 PM Sunday

3.4.2. The evening rate is used unless a lower rate would normally apply. When a Call begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the Call occurring within that rate period. In the event that a minute is split between two rate periods, the rate in effect at the start of that minute applies.

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SECTION 9 (1)

3. RATES AND CHARGES (Cont'd)

3.5. **Operator Services**

3.5.1. Operator Services is the furnishing of Services for the completion of Calls by End Users and Customers presubscribed to POLARNET Services made with the assistance of a Company operator within the state including Aggregator sites and Aggregator sites include, but are not limited to, hotels/motels, locations. hospitals, businesses, military establishments, and locations of public, semipublic, or private pay telephones. There are five (5) classes of operator-assisted Calls which are described below.

3.5.1.A. Calling Card/Credit Card

Charges for a long distance Call are charged to a valid Calling Card or Credit Card. In order to control fraud, POLARNET may refuse to accept a card that it determines or suspects to be invalid.

3.5.1.B. Person-to-Person

Charges apply when the End User specifies to the operator a particular party to be reached. That party may be:

- a person (a)
- a department (b)
- a mobile station (c)
- (d) an extension
- (e) an office

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3. RATES AND CHARGES (Cont'd)

3.5. Operator Services (Cont'd)

If the original person, department, mobile station, extension, or office designated by the End User is unavailable and the End User requests or agrees to talk to any other party, the Call is still classed as a Person-to-Person Call.

3.5.1.C. <u>Station-to-Station</u>

Charges apply when the End User specifies to the operator a particular telephone number to be reached. The only Station-to-Station Service offered is Station-to-Station Collect.

3.5.1.D. <u>Collect</u>

The End User requests the operator to bill the charges to the Called Station or party who agrees to pay for all charges. Collect Calls can be either Person-to-Person or Station-to-Station.

3.5.1.E. Third Party

The End User requests the operator to bill the charges for a Call to a number other than that of the Calling or Called Station. The party at the number to which charges are to be billed agrees to pay for all charges.

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- 3. RATES AND CHARGES (Cont'd)
- 3.5. Operator Services (Cont'd)
 - 3.5.2. Operator Handling Fee

In addition to per minute charges, Calls are subject to an Operator Handling Fee or Operator Service Charge. The following types of Operator Service Charges will be included with usage charges on an End User's invoice:

Calling Card/Credit Card
Operator Station Calls
Person-to-Person Calls
Third Party Billed
Operator Station Collect
Person-to-Person Collect

When an operator-assisted Call includes the elements of more than one class of Call, the Call is charged at the highest rated class. Coin-sent paid Calls are not accepted by POLARNET.

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3. RATES AND CHARGES (Cont'd)

3.6 Reduced Charges

3.6.1. Toll Free Emergency Services Calling Plan

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following, are offered at no charge to End Users:

- 3.6.1.A. Governmental fire fighting, Kentucky State Highway Patrol, police and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- 3.6.1.B. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life and/or property and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

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3. RATES AND CHARGES (Cont'd)

3.7. **Directory Assistance**

3.7.1 Directory Assistance shall be a pass through charge except for payphone users or COCOTs.

3.8. **Deposits and Advance Payments**

3.8.1 At this time there are no deposits or advanced payments required for POLARNET'S Services.

3.9. Usage rates

The per minute charges billed to the Customer vary depending upon the time of day, distance, and duration of the Call.

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4. <u>RATES</u>

4.1. <u>Determination of Rates</u>

The charge for POLARNET long-distance telephone service is determined by:

- 4.1.1. base usage per mile;
- 4.1.2. distance between stations;
- 4.1.3. duration of call;
- 4.1.4. class of call.

4.2. Polar Match

4.2.1. BASIC RATE TABLE FOR ALL CLASSES OF SERVICE - InterLATA Day Evening Night/Weekend

	Duy		Liveittit	<u> </u>	Trigiti, vi	
Rate Mileage	Initial Minute	Each Addt'l Minute	Initial Minute	Each Addt'l Minute	Initial Minute	Each Addt'l Minute
0-10	.2350	.1800	.1950	.1425	.1534	.1121
11-16	.2350	.1800	.1950	.1425	.1534	.1121
17-22	.2400	.2100	.1950	.1600	.1534	.1343
23-30	.2400	.2100	.1950	.1600	.1534	.1343
31-55	.2800	.2700	.2072	.1998	.1738	.1679
56-85	.3100	.3000	.2294	.2220	.1738	.1725
86-124	.3200	.3000	.2368	.2220	.1962	.1800
125-196	.3500	.3400	.2590	.2516	.2074	.2015
197-292	.3700	.3600	.2700	.2625	.2140	.2140
293-430	.3700	.3600	.2886	.2812	.2220	.2220

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300 Corporate Center Drive

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BY: PUBLIC SERVICE COMMISSION MINISTERS

4. RATES (Cont'd)

4.2. Polar Match (Cont'd)

4.2.1.A. Operator Service Charges

	Class of Service	Service <u>Charge</u>
(1)	Automated Calling Card	\$0.80
(2)	Operator Assisted	
, ,	Calling Card	\$1.75
(3)	Station-to-Station	\$1.75
(4)	Person-to-Person	\$3.50
(5)	Collect	\$1.75
(6)	Directory Assistance	\$0.60

NOTE: Operator Service Charges are not subject to time-of-day discounts.

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4. RATES (Cont'd)

4.2. Polar Match (Cont'd)

4.2.2. BASIC RATE TABLE FOR ALL CLASSES OF SERVICE - IntraLATA

Day

Evening

Night/Weekend

	Duy		Liveittit	8	Night/V	CONCING
Rate Mileage	Initial Minute	Each Addt'l Minute	Initial Minute	Each Addt'l Minute	Initial Minute	Each Addt'l Minute
0-10	.1775	.1400	.1154	.0910	.0710	.0560
11-16	.1875	.1875	.1219	.1219	.0750	.0750
17-22	.1875	.1875	.1219	.1219	.0750	.0750
23-30	.1975	.1975	.1284	.1284	.0790	.0790
31-40	.1975	.1975	.1284	.1284	.0790	.0790
41-55	.1975	.1975	.1284	.1284	.0790	.0790
56-70	.2000	.2000	.1300	.1300	.0800	.0800
71-85	.2000	.2000	.1300	.1300	.0800	.0800
86-100	.2050	.2050	.1333	.1333	.0820	.0820
101-124	.2050	.2050	.1333	.1333	.0820	.0820
125-148	.2140	.2140	.1391	.1391	.0856	.0856
149 +	.2140	.2140	.1391	.1391	.0856	.0856

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SECTION 9 (1)
BY:
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4. RATES (Cont'd)

4.2.2.A. Operator Service Charges

	Class of Service	Service <u>Charge</u>
(1)	Automated Calling Card	\$0.50
(2)	Operator Assisted	
` '	Calling Card	\$1.00
(3)	Station-to-Station	\$1.50
(4)	Person-to-Person	\$3.00
(5)	Collect	\$1.50
(6)	Directory Assistance	\$0.60

NOTE: Operator Service Charges are not subject to time-of-day discounts.

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